



2021

REFUND POLICY

QUINTE MINOR LACROSSE ASSOCIATION



QMLA Refund Policy

Table of Contents

1.0 Overview.....	2
2.0 Policy	2



QMLA Refund Policy

1.0 Overview

The Quinte Minor Lacrosse Association (QMLA) policy regarding refunds is detailed below. This policy applies to any registration fees paid directly to the QMLA either on line or in person. This policy must be used in all cases where a player wishes to be refunded their registration fees from the QMLA.

The principle behind our refund policy is to allow a reasonable period following registration for parents/players to withdraw, while still safeguarding the long-term financial stability of the QMLA.

The QMLA commits to program expenditure based on registrations and these expenses are not recoverable to the program if/when a member withdraws.

2.0 Policy

The individual who paid the registration fee must make all refund requests in writing to the QMLA Registrar (registrar@quintelacrosse.com). Please allow up to 4 weeks for refunds to be processed.

Where applicable, an administrative fee of \$25.00 will be charged on approved refunds. The amount of set fee will be set annually by the QMLA.

1. A paid registration fee shall be fully refunded in full in the event the QMLA is unable to provide “the opportunity to play lacrosse at the appropriate age level”. No administrative fee shall be withheld in this case.
2. A paid registration fee shall be refunded in the event the QMLA is able to provide “the opportunity to play lacrosse at the appropriate age level” and notice is given 2 weeks to the beginning of play as set out in the house league schedule. An administrative fee shall be withheld in this case.
3. A paid registration fee shall be refunded if a player must withdraw for medical reasons prior to the start of activities as set out in the house league schedule (must provide doctor’s note). An administrative fee shall be withheld in this case.
4. A paid registration fee shall be refunded if a player’s family is transferred to another province or country (proof of transfer required) prior to the start of activities as set out in the house league schedule. An administrative fee shall be withheld in this case.



QMLA Refund Policy

5. A paid registration fee shall be refunded at 50% in the event a player withdraws less than 2 weeks before the season has commenced as set out in the house league schedule, but not after the season has commenced, with written notice to the QMLA registrar, except for extenuating circumstance which must be presented and approved by the QMLA executive.
6. There will be no refund of registration fees once a player is registered and the season has commenced as set out in the house league schedule, except for extenuating circumstance which must be presented and approved by the QMLA executive.
7. There will be no refund for a registration fee if a player is suspended or expelled from the QMLA because of Governing Body (OLA, OMFL or OWFL) discipline policy or code of conduct rules.

QMLA shall not be responsible for any monies raised and collected by teams through sponsorship or fundraising efforts.

If you have any more questions, please feel free to contact the QMLA Registrar via email registrar@quintelacrosse.com