



REFUND POLICY

QUINTE MINOR LACROSSE ASSOCIATION



QMLA Refund Policy

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QMLA Refund Policy

1.0 Overview

The Quinte Minor Lacrosse Association (QMLA) policy regarding refunds is detailed below. This policy applies to any registration fees paid directly to the QMLA either on line or in person. This policy must be used in all cases where a player wishes to be refunded their registration fees from the QMLA.

The principle behind our refund policy is to allow a reasonable period following registration for parents/players to withdraw, while still safeguarding the long-term financial stability of the QMLA.

The QMLA commits to program expenditure based on registrations and these expenses are not recoverable to the program if/when a member withdraws.

2.0 Policy

The individual who paid the registration fee must make all refund requests in writing to the QMLA Registrar. Please allow 4-6 weeks for refunds to be processed.

An administrative fee of \$25.00 will be charged on approved refunds. The amount of set fee will be set annually by the QMLA.

1. A paid registration fee shall be fully refunded in the event the QMLA is unable to provide “the opportunity to play lacrosse at the appropriate age level”. No administrative fee shall be withheld in this case.
2. A paid registration fee shall be partially refunded in the event the QMLA is able to provide “the opportunity to play lacrosse at the appropriate age level”. An administrative fee shall be withheld in this case.
3. A paid registration fee shall be partially refunded (pro-rated) if a player must withdraw for medical reasons 2 weeks prior to the start of activities (must provide doctor’s note). A \$25.00 fee shall be withheld in this case.
4. A paid registration fee shall be partially refunded (pro-rated) if a player’s family is transferred to another province or country (proof of transfer required) 2 weeks prior to the start of activities. A \$25.00 fee shall be withheld in this case.
5. There will be no refund of registration fees once a player is registered and the season has commenced.



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6. There will be no refund for a registration fee if a player is suspended or expelled from the QMLA because of Governing Body (OLA, OMFL or OWFL) discipline policy or code of conduct rules.

7. There will be no refund if a player withdraws due to medical reasons after the deadlines set out above except for extenuating circumstance which must be presented and approved by the QMLA Rep Committee. QMLA shall not be responsible for any monies paid to a team, team coach or team official.

QMLA shall not be responsible for any monies raised and collected by teams through sponsorship or fundraising efforts.

If you have any more questions, please feel free to contact the QMLA Registrar via email registrar@quintelacrosse.com